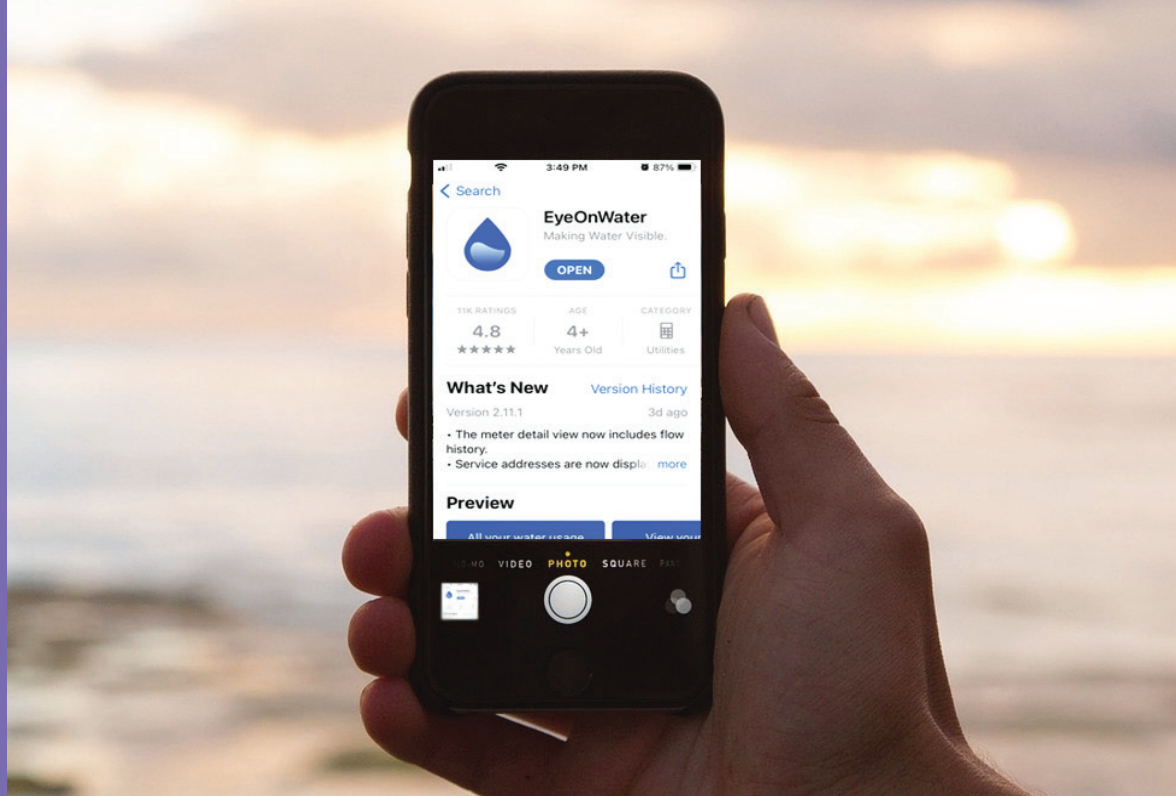




Liberty is committed to providing superior service to its customers. Accurate meter reading and billing are just two of ways we demonstrate this commitment.

For customers that have questions or concerns regarding AMI, please contact our meter team at 1-877-426-6999 TDD: 711

FOR MORE INFORMATION
libertyenergyandwater.com



Take Control of Your Water Bill with Advanced Metering Infrastructure

Liberty is excited to deliver Advanced Metering Infrastructure (AMI) technology to our customers. AMI empowers customers to take control of their water use through innovative technology and information, helping them to conserve water and save money on their bill.

What is advanced metering infrastructure?

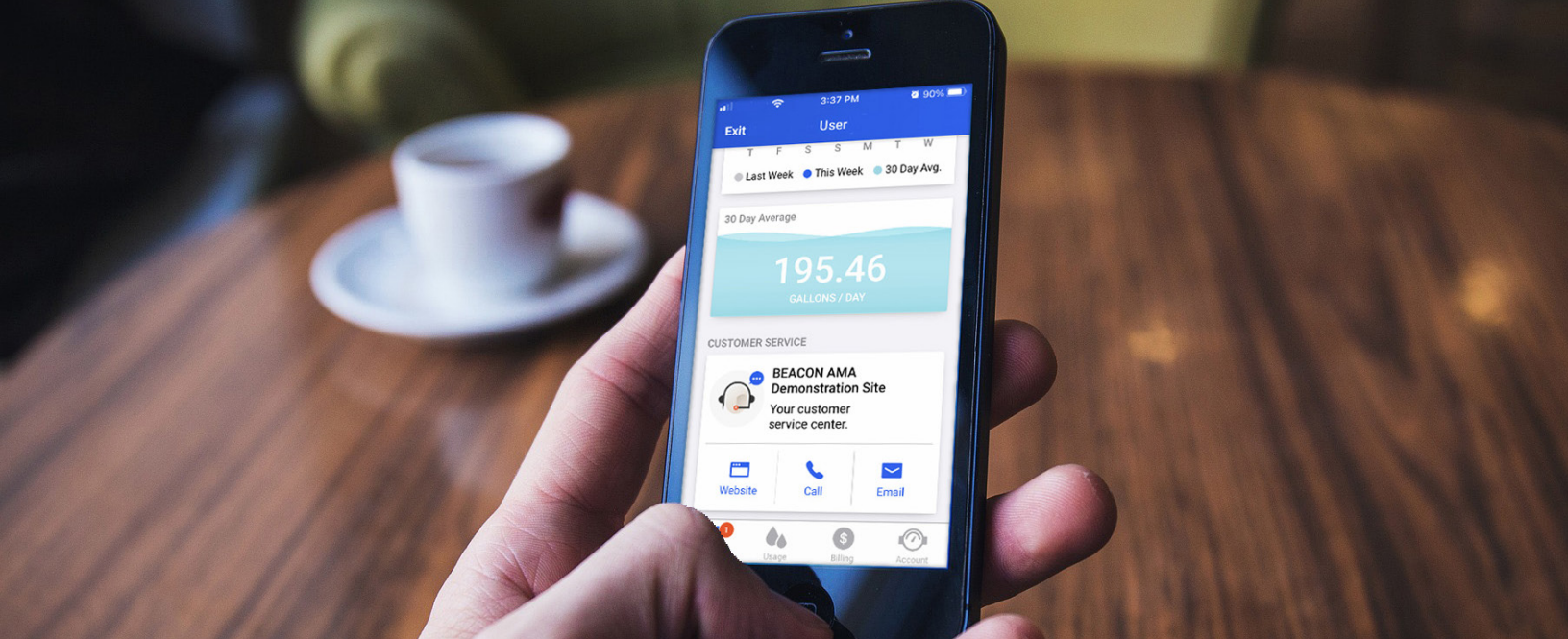
- Increases data access and transparency for customers
- Eliminates the need for manual meter reading



Benefits of AMI

- Informed Decisions on Water Usage
- Leak Notifications
- Improved Billing Accuracy
- Remote Account Activation
- Reduced Risk from Driving Routes

Liberty is investing in this transformative AMI technology that is rich in data to benefit our customers.



What Does Advanced Metering Infrastructure Mean for Liberty Customers?

Liberty will be providing all customers with new advanced metering technology.

Liberty will replace all 126,500 meters across our entire service area to fulfill regulatory requirements and empower our customers with access to data. The AMI meter replacement effort will continue through 2025. Customers will receive communication from Liberty in advance of their community being scheduled for meter replacement.

What to Expect

All customers will receive formal communication from Liberty about the required change.

Liberty Field Service Representatives, with support from our selected qualified meter service contractor, will be requesting access to our customers' residences to complete the replacement.

Liberty strives to make the meter replacement process as easy as possible for our customers and will make appointments with customers in advance. For more information regarding the AMI meter replacement program, visit libertyenergyandwater.com.

Liberty is thrilled to bring AMI technology to our customers.

Liberty is excited to deliver AMI technology to our customers.

Once a customer receives an AMI meter, they have unfiltered access to near real-time water use data via EyeOnWater. They can also sign up for alerts and notifications, such as leak alerts.

Register at libertyenergyandwater.com

